



Gitsegukla Band Council

710 Ray Charles Avenue
Gitsegukla, BC
V0J 2J3
Phone: 250-849-5490

COVID-19 Notice of Payment Relief April 23, 2020

Keeping in mind that some community members may be experiencing financial stress during the COVID-19 Pandemic, Gitsegukla Chief and Council have approved payment relief for the month of May 2020 for all tenants in Band Rental Units and Gitsegukla Internet Service subscribers, as detailed below.

Rental Payments:

- Your rental payment fee for the month of May will be waived.
- If you have already paid for the month of April or May, the payment will be applied as a credit.
- Arrears will remain on your account history and are due when regular payments resume.

Internet Payments:

- Your internet payment fee for the month of May will be waived.
- This applies **only** to Gitsegukla Internet subscribers.
- You will remain on the package you are currently using.
- Overages fees will apply as usual and will not be waived.
- If you choose to upgrade your current package, the cost difference will not be waived, it is your responsibility to pay the difference.
- The system is set to automatically shut off services once a subscriber has hit their data limit.
- For any questions contact Hunter Frank, Technology Services Department via email, hunter.frank@gitsegukla.net.
- For any general enquiries about internet contact Erica Morgan at our regular business line - 250-849-5490.

This message is from the Gitsegukla Band Council